



Privacy Policy

Effective April 2025

Pristova is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you visit our website or interact with us.

1. Collection of Personal Information

We may collect personal information such as your name, phone number, email address, business name, and delivery address when you:

Make an enquiry via our contact form

Request quotes, product samples, or brochures

Subscribe to our updates or communications

Interact with us through phone, email, or social media

We only collect information that is necessary to provide our services and respond to your enquiries.

2. Use of Personal Information

We use your personal information to:

- Respond to your questions or requests
- Process orders and deliver products
- Send updates about our services or products
- Improve our website and customer experience
- We will not sell or rent your personal information to third parties.

3. Storage and Security

We take reasonable steps to protect the personal information we collect from misuse, loss, unauthorised access, or disclosure. This includes using secure servers, restricted access, and regular reviews of our data handling practices.

4. Cookies & Website Analytics

Our website may use cookies and analytics tools to understand how visitors interact with our site. This data helps us improve website performance and user experience. You can adjust your browser settings to disable cookies if preferred.

5. Third-Party Services

We may use third-party services (such as Google Analytics or web hosting providers) to help operate our website. These services may collect data about your visit in line with their own privacy policies.

6. Access & Corrections

You have the right to access the personal information we hold about you. If your details are incorrect or need updating, please contact us and we'll make the necessary changes.

7. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, you can contact us at:

Pristova

Email: info@pristova.com.au

Phone: 0478736442

Website: www.pristova.com.au